



**DeltaRx**

**I.O. 03.03- GUIDA UTENTE INGLESE**

HOLDING



*cura* *umanità* *fiducia*

# USER GUIDE

**DELTA RX SRL**

**Radiology Study**

**AGREEMENT WITH THE NHS & MAIN INSURANCE**

VIA IPERIONE, 9

POSTAL CODE. 00133, Rome

**Tel. 06 20 631215**

<https://www.deltarx.it/>

**ISO 9001: 2015 CERTIFIED**



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### WHO WE ARE

The firm began its activity in 1991 and moved to its current headquarters in 2001, in via Iperione 9, in the Torre Angela district, where it is able to guarantee high quality assistance in diagnostic imaging.



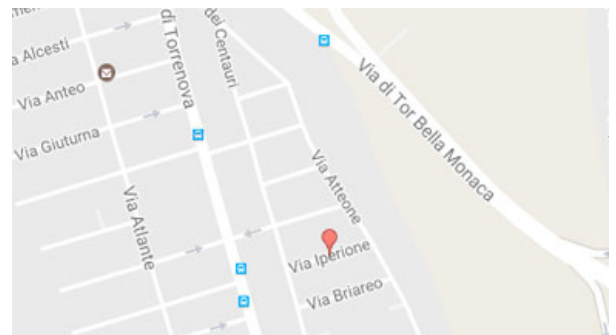
### STRUCTURE

The Studio is structured on one floor and uses a waiting room, a Front Office, two doctors' offices, the machinery room, a dressing room, services for the disabled and services and staff area.

### WHERE WE ARE AND HOW TO REACH US

The facility is located in:

Via Iperione, 9 - Torre Angela 00133, ROME, Rome East area, about 1 km from Prenestina and 1.5 km from Casilina; exit Torre Angela / Tor Bella Monaca on the ring road.



### COMPANY BELIEVE

Our corporate belief is based on 3 key words that inspire all the activities carried out by the human resources who collaborate with the Center:

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- CARE: because we believe in passion and attention to the person and to our work;
- HUMANITY: because we believe in the uniqueness and diversity of the person and his needs;
- CONFIDENCE: because we believe in loyalty and loyalty to the person and his dignity.



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### **RADIOGRAPHIES UNDER AGREED ARRANGEMENTS:**

- Femoral coxo art
- Abdomen
- Hip
- Urinary System - including kidneys and adrenal glands
- Axial patella (projection 30 ° 60 ° 90 °)
- Forearm
- Sacro iliac joint
- Hip bone
- Arm
- Ankle
- Clavicle
- Cervical spine
- Dorsal or thoracodorsal spine
- Lumbosacral or sacrococcyx spine
- Coasts
- Skull and paranal sinuses
- Digestive
- Esophagus
- Hemimandible
- Femur
- Leg
- Salivary glands
- Knee
- Elbow
- Larynx
- Larynx and Nasopharynx
- Hand
- Homer
- Orthopanic
- Nasal bones
- Foot
- Wrist
- Scapula
- Sella turcica
- Shoulder
- Sternum
- Unilateral rib skeleton
- Costal thoracic skeleton bil.
- Super gastrointestinal tract.
- Telecuore
  
- Chest



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### **SERVICES PROVIDED PRIVATELY**

- Basin Under Load
- Ankle under load
- Cervical spine under load
- Spine under load
- Lumbosacral spine under load
- Column and basin under load
- Column in Max este. or dynamics
- Column in Max fles or dynamics
- Bone age (hand, wrist)
- Knee under load
- Oblique column
- Foot under load
- Chest with baryte esophagus
- Telecranium
- Extra telecranium projections
- Duplicate Plates
- Orthopantomogram print on film

### **Ultrasounds:**

- Upper abdomen
- Complete abdomen
- Lower abdomen (pelvic)
- Thyroid and parathyroid doppler echo
- Abdominal aorta echocolor Doppler
- Arterial lower limb Echocolor Doppler
- Arterial and venous lower limb Echocolor Doppler
- Venous lower limb Echocolor Doppler
- Echocolor Doppler arterial upper limbs
- Arterial and venous upper limb Echocolor Doppler
- Venous upper limb Echocolor Doppler
- Testicular Echocolor Doppler
- Echocolor Doppler neck vessels
- Liver and biliary tract
- Salivary glands
- Groin
- Bilateral lymph nodes
- Mammary
- Spleen
- Tendon muscle
- Pancreas
- Abdominal wall
- Renal and adrenal
- Kidneys and bladder
- Soft tissue
  
- Transvaginal (with pelvic)



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Further information and guides illustrating the services provided are available at the Acceptance Center and on the website: [www.deltarx.it](http://www.deltarx.it)

### **BOOKING METHOD**

- To request information relating to booking appointments, it is possible to make reservations by telephone at:

**SWITCHBOARD 06/20631215**

- To book the exams it is necessary to go to the Studio and follow the acceptance protocol at the Front Office. Urgent cases are evaluated individually, giving priority in the booking as far as possible.

### **OPENING HOURS AND DAYS OF THE STUDY**

The Firm has been operational since:

- *MONDAY TO FRIDAY: from 8.30 to 12.30 and from 15.30 to 19.30*

- *SATURDAY: from 8.30 to 12.30*

### **NECESSARY DOCUMENTS**

To access the services and services provided by the Studio, the Patient must present himself at the facility with the following documentation:

- Identity card;
- Health insurance card;
- Signing of informed consent and consent to data processing (The EU Privacy Regulation 679 and Legislative Decree 196/2003 require the Patient to be informed on the methods of processing his personal and sensitive data; in order for the requested Service to be provided, it is necessary for the Patient to provide such consent).

According to the type of exam, he will have to present:

#### **A. Exams IN CONVENTION:**

- Valid medical or binding prescription (pink or dematerialized prescription) (2 years).

#### **B. Exams UNDER PRIVATE REGIME**

- Prescription on a white sheet with the details of the prescriber.



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The personnel in acceptance is prepared to carry out all the necessary checks provided for by the provisions of the SSN / SSR, of the GDPR and of the Legislative Decree 196/2003, of the Internal Quality System aimed at ensuring compliance with the legal requirements and the mandatory standards applied by the Structure Healthcare to ensure the suitability of the Service. Accepted personnel are prepared to carry out all the necessary checks required by the provisions of the SSN / SSR, of GDPR 679/2016, of the Internal Quality System to ensure compliance with the legal requirements and applicable standards applied by the Healthcare Facility to ensure the suitability of the Service.

### **TAKING CARE OF THE PATIENT**

It consists of several phases which are summarized below:

#### **Acceptance**

On the day of the appointment, the patient goes to the facility with the medical prescription and the F.O. .:

- gives the patient the form relating to informed consent which must be returned completed to the radiology technician;
- summarizes the information relating to the processing of sensitive data, also posted on the notice board in the waiting room, and requests the signing of the relative consent;
- carries out any payment procedures and issues the relative invoice;
- inform the patient about the procedures for collecting the report and the delivery times.

#### **The Diagnostic Path**

The patient is then accompanied to the screened radiological room or to the specialist office where he is interviewed and prepared for the examination. This phase, which is extremely important for the purposes of formulating the report, includes the patient's medical history by the doctor in the case of a specialist examination.

#### **Report Processing and Withdrawal**

The specialist doctor issues a voice report in which he reports all the observations, comments and judgments based on the result of the examination carried out and the notes collected during the medical history. The report prepared is sent to the secretariat together with the worksheet, x-rays and / or ultrasounds.

The report is thus drawn up, in accordance with current legislation, using computerized printing methods, on the office's letterhead where the name, address, telephone number and tax details appear.



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### **CONNECTION WITH OTHER STRUCTURES OF THE TERRITORY**

The Company is connected with other local structures in order to guarantee the continuity of healthcare:

- C.A.ME.S. srl- <https://www.fisioterapiacames.it>
- Hyperion Clinical Analysis Laboratory- <https://www.labiperione.it/>
- Disabled Association "We and the others" - <http://www.associazionehandicapnoieglialtri.it/>
- New SAIR- <https://www.nuovasair.it>
- Policlinico Tor Vergata- [http://www.ptvonline.it/uo\\_ter\\_ant.asp](http://www.ptvonline.it/uo_ter_ant.asp)

### **OTHER USEFUL INFORMATION FOR THE USER**

In the waiting room you will find brochures and documents that provide useful information for your health, as well as information on the services offered. In particular, the "Service Charter" contains useful information for a good knowledge of the Study and of the available exams and which you can request as a copy from the Front Office.

We remind you to complete the Satisfaction Questionnaire when collecting the report, which you can find in the waiting room, in order to improve the quality of the service offered and to be able to respond in the most authentic way possible to your needs.

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